

Refund policy Frontier Airlines

For quick assistance or booking help, you can reach customer support at **+1-855-353-6253 (USA)** or **+44-808-196-8680 (UK)**.

Frontier Airlines follows a structured refund policy that aligns with its ultra-low-cost approach while still offering passengers clear options for cancellations, refunds, and travel credits. Because Frontier focuses on keeping base fares low, most standard tickets are **non-refundable**, meaning travelers typically will not receive cash refunds after booking. However, Frontier provides multiple pathways for passengers to adjust or cancel their trips depending on fare type, timing, and additional services purchased.

One of the most flexible choices is purchasing the **WORKS or PERKS** bundle. These bundles include valuable benefits such as free baggage, no change fees, and in some cases, **refundable options**. With the WORKS bundle in particular, passengers can cancel their itinerary and get a full refund back to their original payment method rather than receiving only travel credits. This is the best option for travelers seeking maximum flexibility.

For passengers who do not purchase a bundle, Frontier still adheres to the U.S. Department of Transportation's **24-hour risk-free cancellation rule**. If you cancel your ticket within 24 hours of booking—providing the departure date is at least seven days away—you may qualify for a **full refund** with no penalty. This policy applies to all fare types, including Basic and Discount Den fares.

Cancellations after the 24-hour window may not qualify for a refund but can still offer alternatives. Frontier typically issues **travel credits** that passengers can use toward future flights. These credits usually remain valid for a specific period, so it is important to check expiration dates when planning future travel.

If Frontier Airlines cancels your flight for reasons such as operational issues, weather disruptions, or scheduling adjustments, you are entitled to either a **free rebooking** or a **full refund** back to the original form of payment, regardless of your fare type. Frontier's policy ensures passengers are protected when the airline initiates the change.

Refunds are processed within several business days for debit or credit transactions, while travel credits are instantly added to your Frontier account. Passengers who purchased optional services such as seat selection, baggage, or priority boarding may also be able to reclaim these fees if Frontier cancels the flight or if services were not delivered as expected.

To request a refund, travelers can use Frontier's **Manage Booking** option on the website or mobile app. You may also speak with a representative for personalized support. Whether you need help with cancellations, rebooking, or refund eligibility, customer service can guide you through the process.