

Hawaiian Airlines Refund policy

For quick help or booking support, you can contact customer service at **+1-855-353-6253 (USA)** or **+44-808-196-8680 (UK)**.

Hawaiian Airlines offers a clear and customer-friendly refund policy that varies based on fare type, payment method, and the circumstances surrounding the change or cancellation. Standard **Main Cabin** and **Main Cabin Basic** fares are generally **non-refundable**, but passengers may still receive a **travel credit** if they choose to cancel, depending on the rules of the ticket purchased. **+1-855-353-6253 (USA)** or **+44-808-196-8680 (UK)** However, passengers who book **Refundable Fares**, including certain First Class and Premium Cabin categories, are eligible to receive full refunds back to the original form of payment.

Hawaiian Airlines fully complies with the U.S. Department of Transportation's **24-hour risk-free cancellation policy**. This allows **+1-855-353-6253 (USA)** or **+44-808-196-8680 (UK)** travelers to cancel their bookings within 24 hours of purchase—at least 7 days before departure—and receive a **100% refund** with no **+1-855-353-6253 (USA)** or **+44-808-196-8680 (UK)** penalty. For tickets purchased with HawaiianMiles, redeposit fees may apply unless covered under a special waiver.

If Hawaiian Airlines cancels a flight, makes a significant schedule change, or creates a situation where you cannot travel **+1-855-353-6253 (USA)** or **+44-808-196-8680 (UK)** as planned, you are entitled to a **full refund** regardless of fare type. This includes scenarios such as severe weather disruptions, operational issues, or unexpected route changes. In such cases, passengers can choose between a refund or rebooking on the next available flight at no additional cost.

Refunds for eligible tickets are typically processed back to the original payment method within a few **+1-855-353-6253 (USA)** or **+44-808-196-8680 (UK)** business days, while travel credits are issued electronically and can be used for future Hawaiian Airlines travel. To request a refund, manage your booking online via the Hawaiian Airlines website, or contact customer support for direct assistance.